

National Grid – Municipal Update – Electricity Supply

“The original 2-year supply contact has been renewed for a 3-year term with Public Power. The new electric rate is fixed at \$0.10122 per kilowatt hour (kWh) from January 2018 to January 2021. This compares favorably with the Basic Service rate for National Grid from November 1, 2017 to April 30, 2018 which will be \$0.12673 per kWh.

The electricity supply will be provided by Public Power, LLC. The supplier name will change from Constellation to Public Power and this will be reflected along with the new rate of \$0.10122 per kilowatt hour on your January 2018 bill which you will receive in February 2018.

While the aggregation rate compares favorably with the winter rate of National Grid, there is no guarantee of future savings under the aggregation program. The National Grid Basic Service supply rate changes every six months.

Here are your options:

- If you are currently in the program, no action is required to continue participation.
- If you opted out of the original program, you will not be sent an opt-out letter and you will not be enrolled in the new contract. However, you may still join the program by contacting Public Power, LLC at 800- 830-2944, or by email at customercare@ppandu.com.
- If you are on the Basic Service with National Grid and have not previously opted out, you will be sent an opt-out letter which details the program.
- Residents who wish to opt into the program, including residents who previously opted out or who are currently with a third-party supplier, may still join the program by contacting Public Power, LLC at 800-830-2944, or by email at customercare@ppandu.com. Please note that residents currently on with a third-party supplier should check for any early termination fees associated with their existing supply contract prior to joining the new program.

As before, there is no penalty or termination fee for leaving the program at any time.

Municipal officials emphasize that no one affiliated with the program will call, email or knock on residents' doors asking them to enroll or re-enroll.

The CEA program does not affect the delivery of electric service. Any problems with electric service, including outages, should continue to be reported to National Grid at 800-322-3223.

For questions or concerns about the CEA program, or if you would like to opt out of or leave the program, please contact Public Power, LLC at (800) 830-2944, or email them at customercare@ppandu.com. Visit www.masscea.com for additional information about the Community Electricity Aggregation program.”