PINE STREET WATER MAIN IMPROVEMENTS PROJECT

Dear Resident,

This notice is to inform you of upcoming water improvement work to be done on Pine Street from Plain Street to the Well No. 1 access road located just south of House # 157 Pine Street. The Norton Water & Sewer Department awarded a construction contract to KJS, LLC to replace the existing water main in this area. These water improvements will allow the Norton Water Department to continue to provide ample volume of good quality water to our water customers. The Contractor is mobilizing to the site this week to start installation of erosion control measures around the well access road and along Pine Street. Excavation work in the roadway is anticipated to start after April 1, 2020 and be complete by mid July 2020.

IMPROVING YOUR WATER SYSTEM

This project will improve water pressure, flows, and water quality to the Town of Norton. The work consists of excavating and installing the new water main adjacent to the existing water main. If there is an instance requiring the water to be shut down, you will receive a 24-hour notice with details regarding the shutdown. In the event of an emergency, a shutdown notification will be provided when possible. Once the new water main installation is completed, each house will be disconnected from the old main and transferred to the new water main.

HOW WILL THIS WORK AFFECT YOU?

Construction normal work hours will be from 7:00am to 3:00pm, Monday through Friday. During construction, residents will be somewhat inconvenienced by the presence of construction equipment and excavations. Pine Street may be closed to through traffic from Plain Street to Crane Street and open only to emergency vehicles, residents within the shutoff area, and school buses. Additionally, access to an individual driveway may be limited or blocked for a short period of time. During these instances, inconvenience will be as minor as possible and the Contractor will notify you in advance as work progresses near your driveway. Please note our engineering consultant, Weston & Sampson will have a construction representative onsite daily overseeing the progress of work.

In addition, the construction may temporarily cause the water to be rusty and discolored, which can stain clothes and fixtures. If you encounter discolored water, run an outside faucet or cold water taps inside for a short period of time until clear. Flushing times will be longer if your home is further from the roadway. Wait until water runs clear at your taps before using the laundry facility and wash a load of dark clothes first.

PLEASE... BE CAREFUL

We realize that this water main replacement project will cause some inconvenience for residents. We are working closely with the contractor and Police Department to keep vehicle and pedestrian traffic problems to a minimum and to observe all safety precautions. All open excavations will be adequately safeguarded by providing temporary barricades and caution signs but please...USE EXTRA CAUTION!
IF YOU HAVE ANY QUESTIONS...

For more information or if you experience a water quality problem lasting more than four hours, please contact the Norton Water & Sewer Department at 508-285-0280. If you are prompted to leave a message, please follow the instructions on the message for afterhours response information.

Thank you in advance for your patience and cooperation while work is conducted to improve your water system.

Norton Water & Sewer Department