

STATUS OF MUNICIPAL SERVICES DURING COVID-19 STATE OF EMERGENCY

This page will serve as a central location for all current municipal service impacts relating to COVID-19 and will be updated regularly if and when the situation changes. **All department contact information is available by [clicking here](#).** The Town appreciates your continued patience and support as we all do our part together to flatten the curve and limit the spread of COVID-19.

As of March 15, 2020, the status of municipal services is as follows:

Municipal Center and all Town Offices are closed to the public until at least May 4, 2020. This includes the following departments:

- [Board of Health](#)
- [Assessors](#)
- [Building/ Inspection Services](#)
- [Tax Collector/ Treasurer](#)
- [Council on Aging/Human Services](#)
- [Parks and Recreation](#)
- [Veterans' Services](#)
- [Town Accountant](#)
- [Information Technology](#)
- [Planning, Zoning](#) and [Economic Development](#)
- [Town Manager](#) / [Select Board](#)
- [Town Clerk's Office](#)

All departments are working remotely and are reachable during regular business hours via telephone, email, or US mail. Any inquiries for service should be directed to the departments directly using contact information available [here](#).

Board of Health – DUE TO THE COVID-19 STATE OF EMERGENCY, OUR HOURS MAY DIFFER FROM THE NORMAL HOURS LISTED - WE URGE YOU TO CALL AHEAD. For up to date Norton information regarding COVID-19, [click here](#)

Public Safety - Norton Police, Fire, and Dispatch emergency response services remain fully operational.

- Public access to the Norton Police Station remains open in case of an emergency.
Firearms Licensing Policy during COVID-19 [click here](#).

- Public access to the Norton Fire Headquarters is closed until further notice. Open burning permits are available online and ***permission to burn on a daily basis is still required*** through the website. [Click here](#) for burning permit information.

Animal Control - Animal Control remains operational. [Click here](#) for contact information.

Inspections - For the duration of the current State of Emergency, please [click here](#) for the inspection interim policy.

Public Works - DPW is closed to the public until at least May 4th, 2020. The DPW remains fully operational. Recycling is canceled for April and will resume May 9th. This is subject to change.

Water and Sewer Department – Closed to the public until May 4, 2020.

Norton Public Schools - Norton Public Schools will remain closed until Monday, May 4, 2020, as per the order of Governor Baker.

For up-to-date information and resources please refer to the NPS website www.norton.k12.ma.us/families/coronavirus-covid-19-updates.

Norton Public Library – The library is closed to the public until further notice. Please see the [NPL website](#) or [click here](#) resources available online during COVID-19.

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